

Vocantas has a suite of automated software offerings that address the rapidly changing environments during the pandemic. Our customers need the ability, more now than ever, to handle the rapidly changing HR process landscape especially since the number of unfilled shifts, absences and late reporting has increased dramatically.



Notifier/Alert A module of the Communicate™ platform, Notifier automatically calls patients to remind them of their appointments and of any pre-appointment instructions. The benefits of Notifier include:

- Reduce missed appointments and reduce wait times by back filling no shows sooner.
- Follow up and re-book missed appointments.
- Clients attend appointments and procedures fully compliant with pre-appointment instructions.

Surveys

Now is the ideal time to gather information and assess how COVID-19 is impacting your organization, clients, staff, patients or constituents. Get results in real time with custom IVR calls to your target audience. Create a COVID-19 survey by working with our staff experts or adapt an existing survey tool designed for mail outs or web.

Our customers use surveys to ensure quality service, gain reliable data to pursue new projects and funding, and to ensure that their clients know that they care. Interactive surveys are a great way to connect with your clients and improve your operations based on real feedback.

Punch in and Out...Touchless. COVID Ready

Employees can punch in and out, as well as transfer job locations via an interactive phone call. Reduce your COVID risk. No need to touch the high touch time clock. No need to cluster in the time punch corridor with people coughing and possibly infectious. Punch in with any phone to keep transmission down. Our punch directly links to your Human Resource system. Try it today. eMail or call us today. WF Self-Serve provides your organization with access to a completely automated and integrated solution, eliminating costs and time associated with manual inbound calls and eliminating a common source of high touch items. Reduce the COVID risk.

Employee Contact Tracing with Notifier-Tracker from Vocantas

Notifier Tracker helps organizations identify potential carriers of COVID and their contacts who were working at an identified location at the same time as a COVID carrier. The two-way communication tool can ask people questions and depending on the answer another request can be sent for information. Those who answered yes can be sent a request to be tested or stay home. People who worked in close proximity to someone with symptoms can be informed of the risk.

Key Concepts of Contact tracing:

Trace and monitor contacts of infected people. Notify them of their exposure.

Support the quarantine of contacts. Help ensure the safe, sustainable and effective quarantine of contacts to prevent additional transmission.

Expand staffing resources. Contact tracing in the US will require that states, tribes, localities and territorial establish large cadres of contact tracers.

Use digital tools. Adoption and evaluation of digital tools may expand reach and efficacy of contact tracers. Read more about contact tracing: <https://www.cdc.gov/>