

# Simplifying Your Communication During the Pandemic



## Automate Now

Vocantas has a suite of automated software offerings that address the rapidly changing environments during the pandemic. Our customers need the ability, more now than ever, to handle the rapidly changing HR process landscape especially since the number of unfilled shifts, absences and late reporting has increased dramatically.

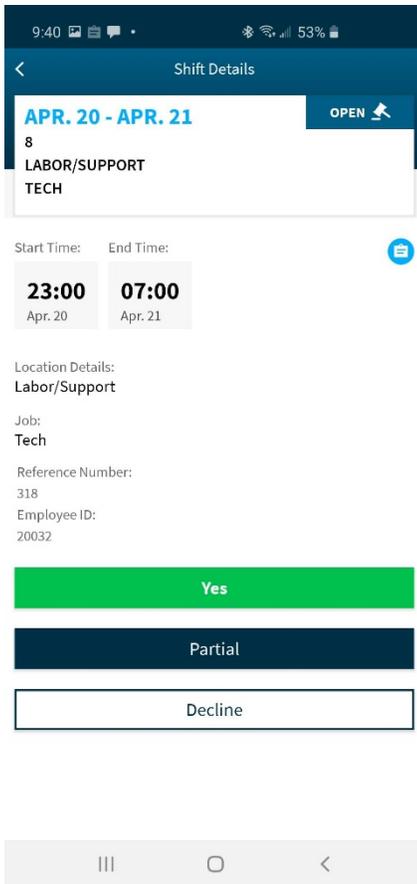
## Automated Shift Fill

Automated interactive notification by Mobile App, text, voice (IVR), web portal and email is sent to your staff allowing schedulers to manage multiple shift callouts simultaneously. Shifts will be filled efficiently without needing to make time-consuming individual phone calls.

## Automated Absent and Late Reporting

Vocantas has a leading automated absent and late reporting software. Managers no longer need to take phone

calls or listen to voice mails and write down their staffs details for their absentness or lateness. Paper trails are now virus trails. Many managers print an email from staff and pass that along through multiple people so that the piece of paper can be processed. The Communicate WF Self-Serve (WFSS) module automates the entire process. The employee can send a text or call by phone. Our system automates the entire process and the resulting change is automatically updated in most Human Resources Management Systems. Standalone is also available. Our automated **punch** offers the same benefits. Speed, accuracy and efficiency.



## Mobile App

Vocantas' new Communicate™ Mobile, is an interactive communications solution used for two-way automated, mass communications with employees. Shift your Business Forward.

## Notifier/Alert

Two-way Interaction with Real-time Reporting. Since interaction is a vital component of connecting with staff, each call is documented and updated immediately in Notifier Alert's web portal. Details from each call can be reviewed in the portal in real time and the call data is documented and aggregated. With the ability to check the real-time reports, administrators can see how many employees were contacted, in what timeframe and how they responded.

*"Notifier exceeded my expectations. Two-way communication to our vast employee network by text and email with tracking has been a god send."*

## Notifications Fast

Scalability and Speed. Notifier can scale to make notifications to any number of employees, patients, visitors, teams in any required timeframe, simply by adding additional lines (capacity) to the system. Make hundreds of calls in minutes and connect with all your staff from a secure, off-site hosted environment. Notifier allows employees to call a phone number or text, enter their employee number and have the notification or response confirmed.

**Serious Communication. Two-way communication ...every day.**

# COMMUNICATE

## Employee Contact Tracing with Notifier-Tracker from Vocantas

### What is contact tracing?

According to the World Health Organization, when someone is infected with a communicable disease, such as a virus, those around them are at higher risk of becoming infected themselves, and of potentially transmitting the illness to others. To minimize this risk, those who have had contact with an afflicted person need to be notified as quickly as possible so that they can receive appropriate care and isolate themselves to reduce further spread. The process for monitoring people in close contact with someone who is infected is known as "contact tracing." Contact Tracing, as outlined by the World Health Organization (WHO), is comprised of three steps:

- 1) contact identification,
- 2) contact listing,
- and 3) contact follow-up.

In the context of your organization, the tracking of COVID can be challenging without visibility into the flow of people and their colleagues who were in close proximity. Having a communication tool that can identify employees who may have come into contact with an afflicted individual is now the new norm and is considered business essential.

Notifier Tracker helps organizations identify potential carriers of COVID and their contacts who were working at an identified location at the same time as a COVID carrier. The two-way communication tool can ask people questions and depending on the answer another request can be sent for information. Ex: Do you have these symptoms: Fever, Dry Cough, Tiredness? Yes/No. Those who answered yes can be sent a request to be tested or stay home. People who worked in close proximity to someone with symptoms can be informed of the risk. Ex: Third floor Technical Department, there was a case of confirmed COVID. Please let us know if you have symptoms and please get tested.

Vocantas works with the healthcare, manufacturing, retail and service/delivery sectors

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